



Donating to Hospice South Shops

Thank you

Every item donated to a Hospice South shop helps make specialist hospice care possible for local families.

Our Volunteer Talent and shop teams carefully sort, prepare and display every donation before it finds a new home. To help us make

the best use of your generosity, we've put together these simple guidelines.

If you're ever unsure whether something can be donated, please contact your nearest Hospice South shop - we're always happy to help.

Why do we have donation guidelines?

Every item donated is handled by our Volunteer Talent and shop teams before being offered for sale. By donating clean, good quality items, you're helping us spend less time sorting and disposing of unsuitable goods -and more time raising funds for hospice care.



What we love receiving

Heading

Men's, women's and children's clothing

- + Jackets and coats
- + Shoes and boots
- + Handbags
- + Belts, scarves and hats
- + Jewellery and fashion accessories

Please ensure clothing is:

- + Freshly washed
- + In good condition
- + Free from stains, holes and excessive wear
- + Free from pet hair

Underwear and swimwear can only be accepted if brand new and in unopened packaging.

Bedding & Linen

We welcome:

- + Sheets
- + Blankets
- + Duvets
- + Towels
- + Curtains
- + Table linen

Items should be clean and in good condition.

We cannot accept used pillows or damaged mattresses.

Homewares

We happily accept:

- + Kitchenware
- + Crockery
- + Glassware
- + Decorative items
- + Lamps
- + Picture frames
- + Small household items

Furniture

We welcome quality furniture suitable for resale.

Examples include:

- + Tables
- + Chairs
- + Cabinets
- + Bookshelves
- + Solid timber furniture
- + Flat-pack furniture

Upholstered furniture must be clean and free from stains, tears or odours.

What we love receiving

Books, Games & Entertainment

We welcome:

- + Books
- + Board games & Jigsaw puzzles
- + DVDs & CDs
- + Vinyl records

We cannot accept:

- + Encyclopaedia sets
- + Pornographic or R18 material

Children's Items

- + We welcome:
- + Children's clothing
- + Toys & Games
- + Children's Books

For safety reasons we cannot accept:

- + Cots & Highchairs
- + Prams
- + Expired or damaged bike helmets
- + Expired or damaged life jackets

Sporting & Recreational Items

Many sporting goods are welcome.

Items we can't accept

For the safety of our customers, volunteers and staff, we cannot accept:

Electrical

- + Computers & Printers
- + Mobile phones
- + Untested mains-powered appliances

Some televisions and whiteware may be accepted at the Store Manager's discretion.

Hazardous

- + Paint
- + Chemicals & Oils
- + Gas bottles
- + Flammable products

Health & Personal Care

- + Medicines
- + Used cosmetics
- + Veterinary medicines
- + Used pet care items

Restricted Items

- + Firearms
- + Weapons
- + Drug-related equipment
- + Illegal items

Unsuitable for resale

- + Broken goods
- + Water-damaged items
- + Rusted items
- + Heavily stained or soiled goods
- + Items with missing essential parts



Before you donate

Please ask yourself one simple question:

Would I happily give this to a friend or family member?

If the answer is yes, we'd love to receive it.

Every donation helps provide comfort, dignity and specialist hospice care for people and families across Southland and the Wakatipu Basin.

Your generosity helps keep hospice care community-powered.

Thank you!

Need to check something?

If you're unsure about an item, please contact your nearest Hospice South shop before dropping it off.

Invercargill - Yarrow Street

117 Yarrow Street, Invercargill

123 Yarrow Street Invercargill – Furniture

Phone: 03 214 5317

Email: invercargill@hospiceshop.org.nz

Winton

Shop: 8 Wemyss Street, Winton

Gallery: 214A Great North Road, Winton

Phone: 03 236 8560

Email: winton@hospiceshop.org.nz

Invercargill - North Road

113 North Road, Invercargill

Phone: 03 211 2282

Email: northroad@hospiceshop.org.nz

Gore

11 Ordsal Street, Gore

Phone: 03 208 0880

Email: gore@hospiceshop.org.nz

Queenstown

106 Gorge Road, Queenstown

Phone: 03 442 5857

Email: queenstown@hospiceshop.org.nz

Te Anau

66 Town Centre, Te Anau

Phone: 03 249 8955

Email: teanau@hospiceshop.org.nz